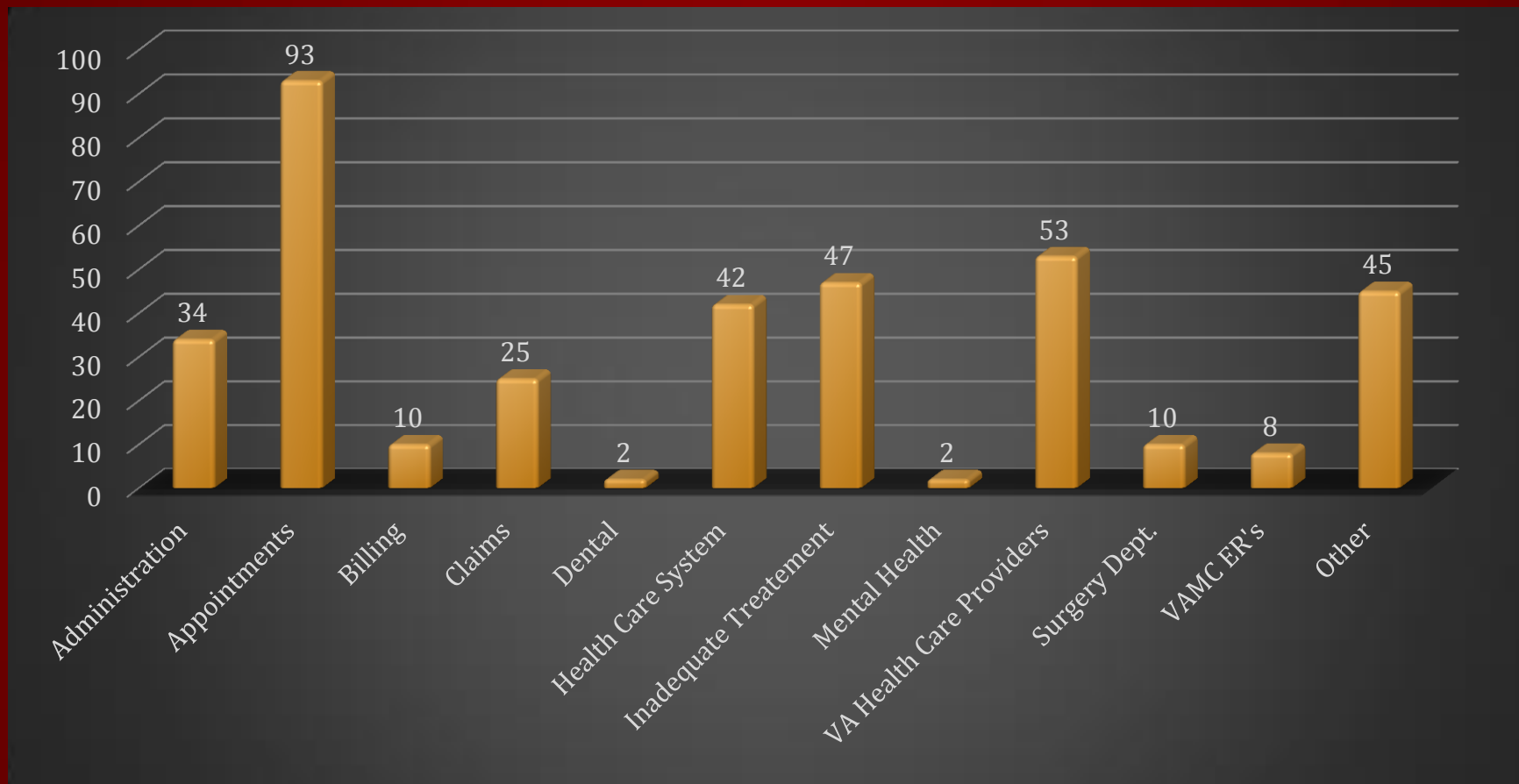


NCDVA VA-TIPS REPORT

NC4VETS

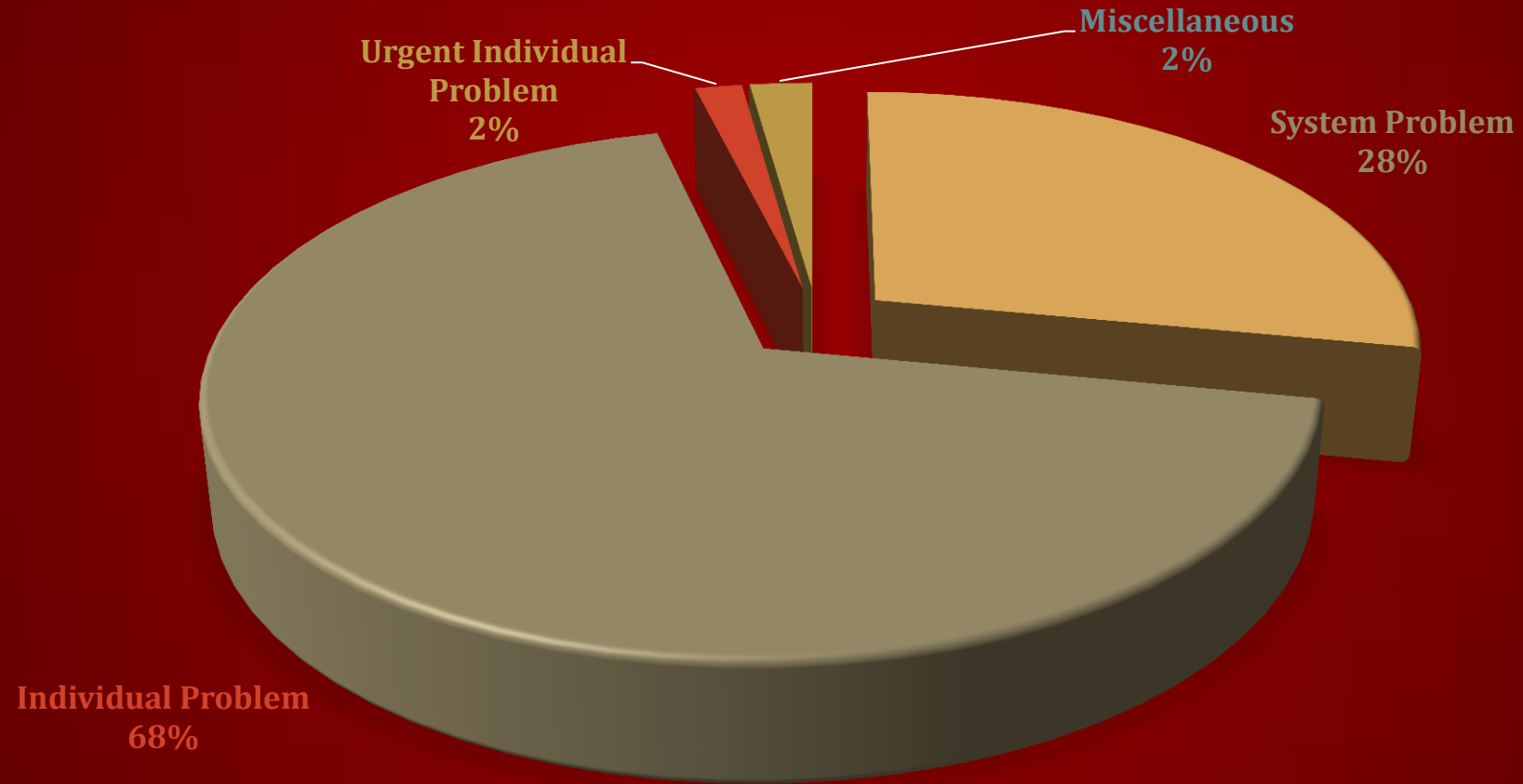
10/16/2014

REGISTERED COMPLAINTS

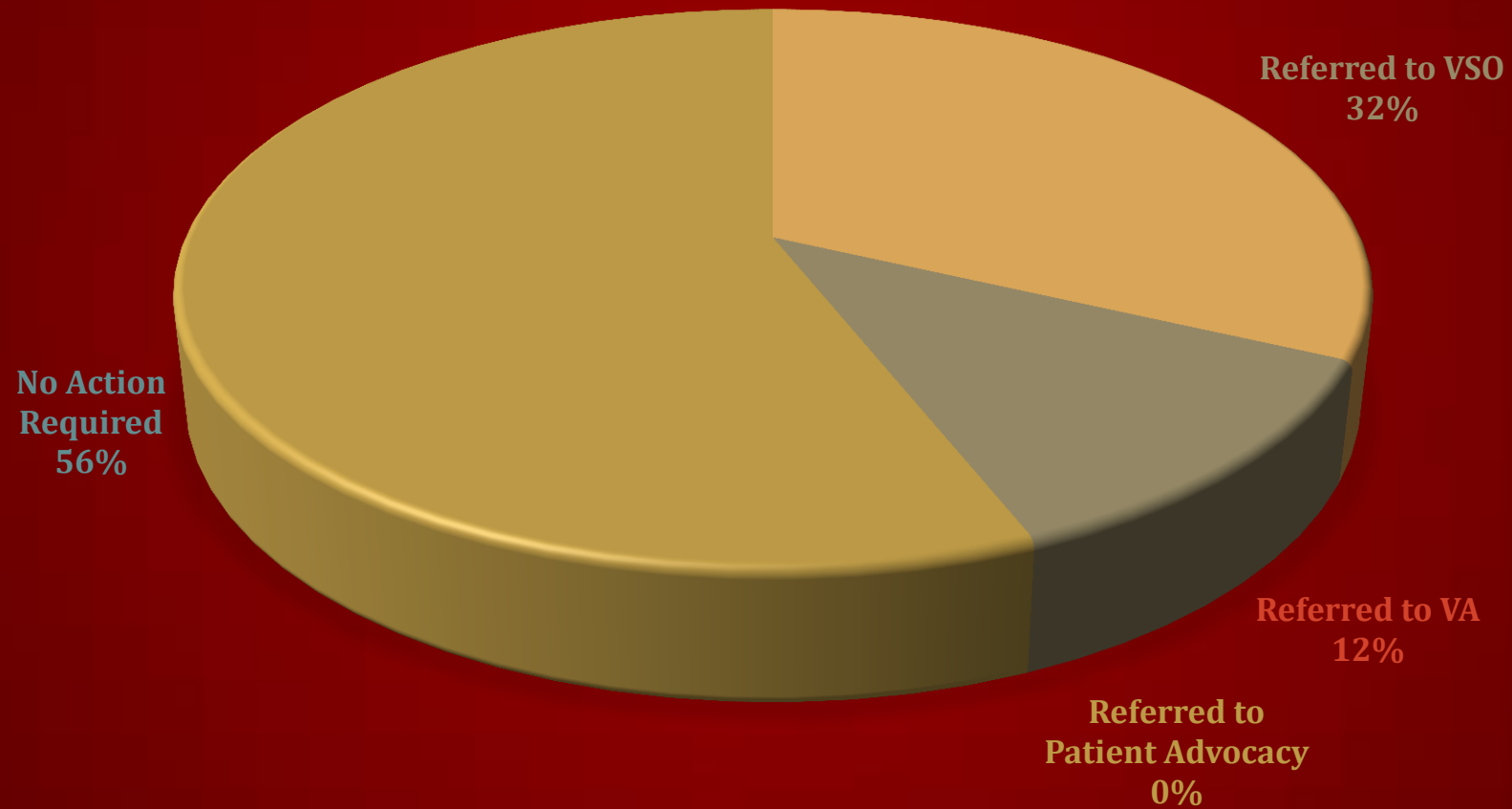


- Total Complaints Noted: 371 6/2 - 10/16

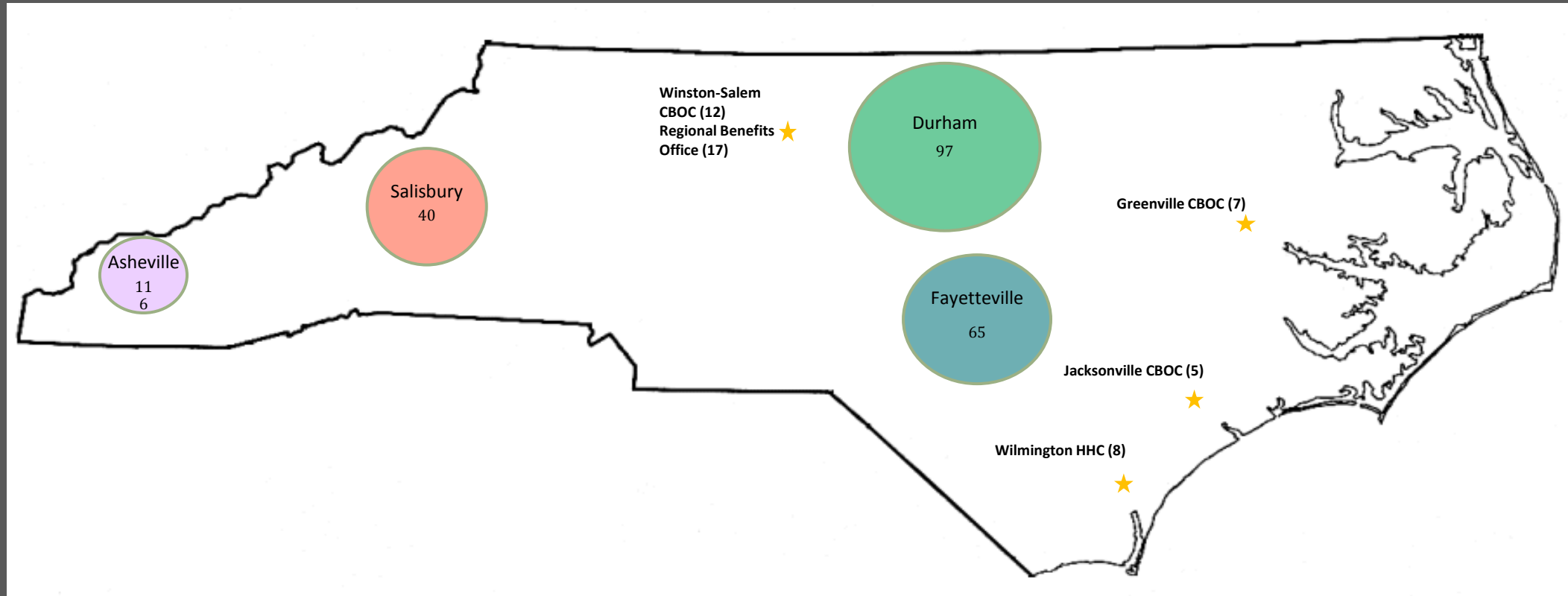
PROBLEM TYPE (RECORDED COMPLAINTS)



NOTED COMPLAINTS 10/16/2014



NCDVA VA Tips Incident Map (10/16/2014)



COMPLAINTS AGAINST

NCDVA Registered Complaints

Phone Calls & Emails 6/27

Administration	25
Appointments	66
Billing	9
Claims	13
Dental	2
Health Care System	29
Inadequate Treatment	37
Mental Health	2
VA Health Care Providers	28
Surgery Dept.	5
VAMC ER's	5
Other	41
Total:	262

NCDVA Registered Complaints

Phone Calls & Emails 10/16

Administration	34
Appointments	93
Billing	10
Claims	25
Dental	2
Health Care System	42
Inadequate Treatment	47
Mental Health	2
VA Health Care Providers	53
Surgery Dept.	10
VAMC ER's	8
Other	45
Total:	371